

# Member Portal

## How to Register and Sign In

### Generali Assistance Centre



Each individual member over the age of 18 years old must register and create their own unique username and password to access their personal health information.

## How to Register

1. Visit [www.cayman.generalihhealth.com](http://www.cayman.generalihhealth.com).
2. Select [Sign up here] to register and create your unique username and password.

3. On the [Sign Up] page, complete the required information including agreeing to the Terms and Conditions and providing Consent. Select [Next] to complete the registration.

**Note:** The email used to register will be your username.

4. You will receive an automated email to confirm your registration. Select the link in the email and log into the Member portal using:
  - Your registered email address as your username
  - The password you set during the registration process
5. Once successfully logged on, you will be required to update your information on the [My Profile] page.

## How to Login After Registering

For all subsequent logins after the registration process:

1. Visit [www.cayman.generalihhealth.com](http://www.cayman.generalihhealth.com).
2. Login using your registered email address as your username and the password you set during the registration process.

3. Once successfully logged on, you will be on the [Home] page.



If you need assistance or encounter a technical issue, please contact the General Assistance Centre at 1-877-618-7016 or 1-905-669-7353 or email [globalservice@generalihhealth.com](mailto:globalservice@generalihhealth.com).